




EasyGo – The way to go



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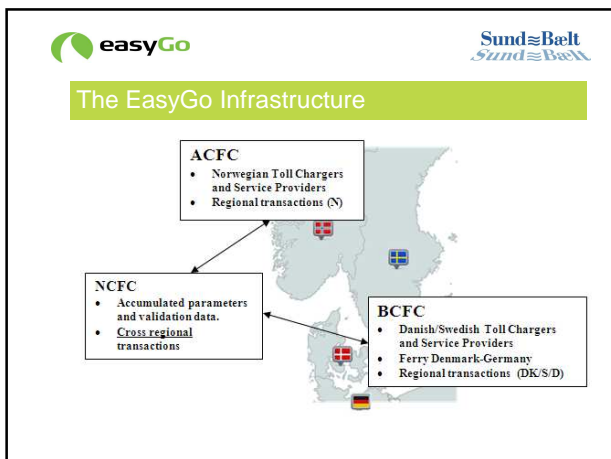
Topics

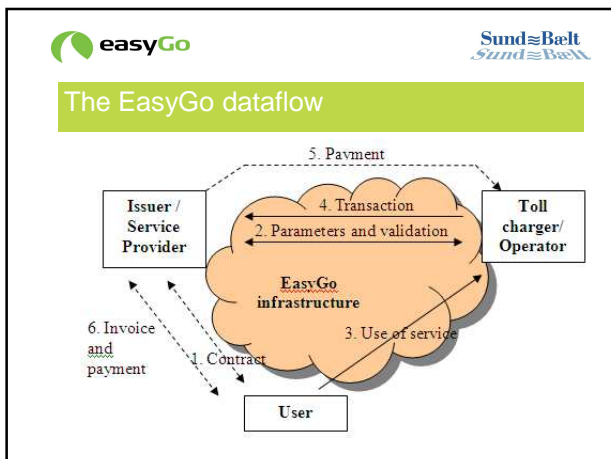
- Introduction to EasyGo
- Facts and figures
- Issues for further development
 - Cross border enforcement and exception handling
 - Quality control
 - Security
- The CREATE project
- Conclusions

Introduction to EasyGo

- Implemented in 2007 in co-operation between Norwegian and Swedish Road Authorities, The Storebælt Bridge and Øresundsbro Konsortiet
- EasyGo is a Joint Venture between toll chargers
- Europe's first commercial cross border toll collection system
- All systems operational before 2007 (AutoPASS and BroBizz) included in new interoperable solution
- No revision of legislation in any of the countries
- Four different currencies and variable VAT levels







easyGo **Sund≡Bælt**

Facts and figures 1



- More than 40 toll chargers incl. several ferries
- Service available to 2,4 million registered users
- Cross border transactions:
 - Total no. 3.3 million
 - Revenue € 100 million

The EasyGo Quality System

EasyGo has adopted a common quality system. The primary quality objectives and their indicators are:



	Objectives	Indicators (kpi's)
1	An increasing share of traffic paying by OBU	The volume and share of traffic paying by OBU
2	The number of complaints and requests from users should be low	The number of penalties issued
3	The handling of complaints and requests should be efficient	The number of cases where no OBU has been read, but after video-check a contract has been identified (Toll Plaza with barriers – OBU keyed in manually)

Information security

- Security policy adopted by EasyGo late 2009
 - A security plan is being developed
 - Identifying security risks and requirements
 - Defining which security requirements should be the responsibility of the individual service provider and toll charger and which should be the responsibility of the EasyGo interoperability management
 - Selecting and implementing relevant security measures

The security plan is being developed in accordance with on-going work in CEN TC 278 WG1



CREATE

Charging Road Users in EasyGo and ASFINAG Towards EETS

EasyGo and ASFINAG have agreed to start the CREATE project with the following objectives:



- Establish a commercial solution for bilateral interoperable toll collection from heavy goods vehicles in the EasyGo region and in Austria.
- Connect the toll collection systems of EasyGo and ASFINAG and demonstrate interoperability between regions in a European context and identify the needs of a pan-European tolling service including contractual relations.
- Consider the financial impacts of the interoperability project as well as from a strategic point of view to aim at being at the forefront of the European development.
- Demonstrate a cross border solution according to the EFC Directive including EETS providers and solutions based on EN 15509. This showcase is intended to follow the European standardisation process.

The intention is to provide the new service to users from early 2012



Conclusions 1

- EasyGo has been operational for more than 3 years and traffic as well as the number of toll chargers are increasing
- The service is well appreciated by users, toll chargers and service providers
- The interoperability management model of EasyGo is working well and the costs are low compared to the benefits
- The service is continuously being improved. Current actions are focused on security, quality and cross border enforcement


 

Conclusions 2

- EasyGo fulfils the requirements of the EFC-Directive and takes active part in the development of EETS through participation in CESARE, in expert groups and other projects.
- The cluster model of EasyGo (Joint Venture Agreement between toll chargers) is a possible model for implementation of EETS, which greatly reduces the complexity and identifies a strong basis for an EETS business model

www.easygo.com



Thank You
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